

Tukiko Agack Osano

Mbezi Beach – Kinondoni.

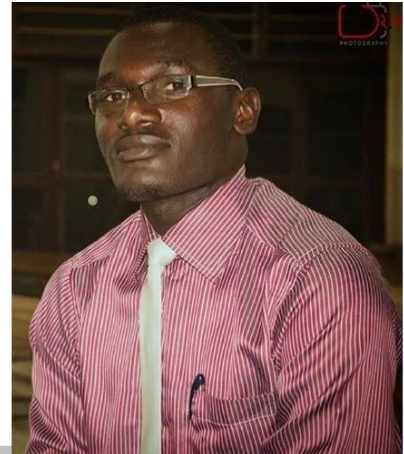
Dar Es salaam, Tanzania

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Born on September 11th 1995.

Tanzanian Citizen.



Education.

2009 – 2013

Secondary school Education.

2015-2017

Certificate in Nursing and Midwifery.

Languages: English – Fluent.

Swahili – Fluent.

Work Experience.

**From April 2018 to March 2019: Receptionist and IT at Z
– Hotel Zanzibar.**

Receptionist.

- Welcomes Guests, with a warm and charming smile.

- Performs Check in and Check out.

- Prepares guest bills.

- Takes payment with credit card machine.

- Listens to guest concern and complaints.

- Makes and manages electronic guest keys for the room.

- Prepares Reports for the specific operations for the hotel.

Receive Local and international calls.
Switchboard operations.

IT.

Maintains and repairs simple PC errors.
Installation of new programs to new Computers.
Monitor servers. – Fidelio, Micros, Fingerprint and CCTV.
Maintains and repairs network connections.
Installs new cables Cat 5 and Cat 6 type.
Install Ubiquity and Mikrotic wireless devices ,and All IP equipments i.e VOIP and IPTV.

Miscellaneous.

First Aid trained.

Skills.

Microsoft Word.
Microsoft Excel.
Fidelio.
MC.
Ability to work independently with minimum supervision.

Hobbies.

Playing Piano.
Football.
Singing.
Also interested in Tourism Industry.

Reference.

HOTEL HR Manager - Victor Makoko - hr@thezhotel.co.tz -0778989593

Royal Zanzibar resort - F&B Supervisor - Zakaria Simon 0752133378

Felisian Paul Lugodisha - Retired Hotelier and Entrepreneur -0628013998

Shaame Khamis -Front office Manager at White Pararise -0777384035